



5

YEAR WARRANTY*

DCM are dedicated to providing the best possible service using the highest quality products.

We are confident that when we install our surfaces in accordance with our quality standards, DCM's bonded gravel surfacing will be a hard wearing, durable surface and will deliver exceptional performance.

We are also confident in the workmanship of our directly employed installation teams.

BONDED GRAVEL GUARANTEE:

DCM's Surfaces are tested thoroughly to ensure that they can take exposure to pedestrian and light vehicular traffic (turning circles not recommended). However, when laid to an uneven or cracked sub-base, defects in the original surface can cause reflective damage. We offer a 5-year guarantee to any bonded gravel surface which has been installed to newly laid 6mm dense macadam (macadam should be left to cure for 30 days) and meets all requirements, as specified by DCM.

What is covered under this guarantee?

Cracking and Poor Quality Workmanship.

What will DCM do to correct the problem?

DCM will examine the product and decide, at its sole discretion, if it is covered under this guarantee. If considered covered, DCM will either repair or replace the area with the same or a comparable material. If the colour is no longer available, DCM will provide an appropriate replacement.

What is not covered under this guarantee?

This guarantee does not apply to products that have been used inappropriately, abused, misused, altered, or cleaned with incorrect cleaning methods or cleaning products. Heavy objects, such as waste skips should not be dragged across the surface. Protection should be provided during building and construction work to avoid unsightly contamination from oil, cement and dirt. Spillage of petrol or solvents should be avoided as these will damage the resin surface. Areas of high wear and tear or turning points on drives may wear more rapidly.

Failure to follow formal maintenance requirements or routine procedures.

In order to maintain the porosity of the product, it is strongly recommended to keep the surface clear of debris. Please refer to the maintenance of bonded gravel information. Damage to the surface caused by high point loading, vandalism or abnormal uses, forces of nature and fair wear and tear are not covered.

Defects in the underlying surface which did not form part of the DCM contract for anticipate usage or ground conditions.

Laying onto freshly laid macadam is not recommended (less than 30 days old). This guarantee does not cover damage caused by reflective cracking of the underlying sub-base or damage caused by tree roots.

Iron Staining

All natural aggregates have a risk of Iron Staining (RIS Factor %). In certain circumstances iron will be visible through the stone and may cause discolouration. This is a natural occurrence and is not a defect.

Type / Condition of sub-base	Warranty Period
Newly laid 6mm dense macadam (macadam should be left to cure for 30 days) or concrete in excellent condition	5 years
Existing 6mm dense macadam or concrete surfaces	12 months - 5 years (Site Dependent)

* 5 year guarantee refers to any bonded gravel surface which has been installed to newly laid 6mm dense macadam (macadam should be left to cure for 30 days) and meets all requirements, as specified by DCM.

IF YOU HAVE ANY QUERIES, PLEASE CALL OUR SUPPORT TEAM ON 0 1772 4 4 0 3 4 0