



BOUND GRAVEL GUARANTEE:

DCM's Surfaces are tested thoroughly to ensure that they can take exposure to pedestrian and vehicle traffic. However, when laid to an uneven or cracked sub-base, defects in the original surface can cause reflective damage. We offer a 5-year guarantee to any bound gravel surface which has been installed to a freshly laid AC14 open texture binder macadam sub-base (macadam should be left to cure for 7 days) and meets all requirements, as specified by DCM.

What is covered under this guarantee?

Loose Stone and Poor Quality Workmanship.

What will DCM do to correct the problem?

DCM will examine the product and decide, at its sole discretion, if it is covered under this guarantee. If considered covered, DCM will either repair or replace the area with the same or a comparable material. If the colour is no longer available, DCM will provide an appropriate replacement.

What is not covered under this guarantee?

This guarantee does not apply to products that have been used inappropriately, abused, misused, altered, or cleaned with incorrect cleaning methods or cleaning products. Heavy objects, such as waste skips should not be dragged across the surface. Protection should be provided during building and construction work to avoid unsightly contamination from oil, cement and dirt. Spillage of petrol or solvents should be avoided as these will damage the resin surface.

Failure to follow formal maintenance requirements or routine procedures.

In order to maintain the porosity of the product, it is strongly recommended to keep the surface clear of debris. Please refer to the maintenance of bound gravel information. Damage to the surface caused by high point loading, vandalism or abnormal uses, forces of nature and fair wear and tear are not covered.

Defects in the underlying surface which did not form part of the DCM contract for anticipate usage or ground conditions.

Laying onto freshly laid macadam is not recommended (less than 7 days old). This guarantee does not cover damage caused by reflective cracking of the underlying sub-base or damage caused by tree roots.

UV Stability

It is DCM's recommendation to use an aliphatic UV stable binder. The use of an aromatic polyurethane binder (non UV stable) may affect the finished colour.

Iron Staining

All natural aggregates have a risk of Iron Staining (RIS Factor %). In certain circumstances iron will be visible through the stone and may cause discolouration. This is a natural occurrence and is not a defect.

Type / Condition of sub-base	Warranty Period
Newly laid AC14 open texture binder macadam (macadam should be left to cure for 7 days) in excellent condition	5 years
Existing AC14 open texture binder macadam or concrete surfaces	Site Dependent

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FOR WARRANTY CLAIMS, PLEASE CALL 01772 440340 OR EMAIL INFO@DCMSURFACES.COM