



DCM are dedicated to providing the highest best service using the best quality products.

We are confident that when we install our surfaces in accordance with our quality standards, DCM's Polymeric surfacing will be a hard wearing, durable surface and will deliver exceptional performance.

We are also confident in the workmanship of our directly employed installation teams.

POLYMERIC GUARANTEE:

DCM Surfaces will honour the 5 year warranty on the integrity of the installed surface as follows:

The surface is guaranteed against any defects which are the direct result of faulty materials or workmanship.

• In the unlikely event that repairs are required, DCM Surfaces liability is limited to re-establishing the integrity of the surface as fit for purpose only. We cannot accept complaints based purely on aesthetics

Structure Spray

• DCM will maintain its integrity for use as a sports surface for at least five years from the date of installation.

Anti-Slip

• If the sports surface is used in accordance with its intended purpose, the anti-slip will give acceptable performance for 1 - 3 years. However, certain factors will influence the performance of the coating and may well result in premature wear. Detailed guidance on the factors can be found in SAPCA's Code of Practice for the Maintenance of Synthetic Sports Surfaces (www.sapca.org.uk).

CONDITIONS OF THE GUARANTEE

- **IMPORTANT!** Failure to follow formal maintenance requirements or routine procedures.
 In order to maintain the porosity of the product, it is strongly recommended to keep the surface clear of debris. Please refer to the maintenance of Polymeric information. Damage to the surface caused by high point loading, vandalism or abnormal uses, forces of nature and fair wear and tear are not covered.
- Defects in the underlying surface which did not form part of the DCM contract.
 Please refer to the build up information. The use of sub-bases other than macadam will affect warranty conditions.
- Shrinkage
 Please refer to the Edging information. Whilst great care is taken to ensure all hard surfaces are primed to aid adhesion, the surface is flexible and experiences environmental extremes in terms of temperature and humidity – there is risk that the surface will contract and expand over time.
- Edging
 Please refer to the Edging information.

IF YOU HAVE ANY QUERIES, PLEASE CALL OUR SUPPORT TEAM ON 0 1772 4 4 0 3 4 0