



MULCH GUARANTEE:

SURFACES INSTALLED BY DCM SURFACES ARE MANUFACTURED AND INSTALLED TO BS EN 1177/1188.

DCM Surfaces will honour the 5 year warranty on the integrity of the installed surface as follows:

- It will maintain its integrity for use as a safety surface, pathway or leisure surface for at least five years from the date of installation. Light shredding of dislodged rubber shreds is expected. Mechanical or deliberate damage is not covered.
- There shall be no problems caused by organic growth through the mulch surface. Surface growth is not covered.
- There is no UV stable binder available for rubber mulch. Colour tone changes are not considered under warranty claims.
- In the unlikely event that repairs are required, DCM Surfaces liability is limited to re-establishing the integrity of the surface as fit for purpose only. We cannot accept complaints based purely on aesthetics and we cannot consider claims for consequential loss.

CONDITIONS OF THE GUARANTEE

- IMPORTANT! Failure to follow formal maintenance requirements or routine procedures.
In order to maintain the porosity of the product, it is strongly recommended to keep the surface clear of debris. Please refer to the maintenance of rubber mulch information.
- Damage to the surface
Damage caused by highpoint loading, vandalism or abnormal uses, forces of nature and fair wear and tear are not covered.
- Chase Cutting
Chase Cutting into grass is strongly recommended to prevent the surface from lifting when installing onto grass. Surfaces which are lifting and have not been chase cut are not covered under warranty. Where a chase cut has been applied to a macadam surface, the expected expansion/contraction of the surface may lead to cracking of the adjacent macadam. This is not a defect of the surfacing and therefore not covered under the warranty.
- Defects in the underlying surface which did not form part of the DCM contract.
Please refer to the build up information.

MIGRATORY SEEDS

Every effort is made to ensure that weeds do not grow through the surfaces. A weed suppression layer (geotextile membrane) is laid beneath the MOT type 1 stone.

However, weeds may occasionally appear on the surface, usually as a result of migratory seeds. Small numbers of weeds can be removed by hand without damaging the surface. If the weeds are removed by hand, it is important to ensure that the full root of the weed is extracted, not broken off. Localised areas of weed seedling infestation can be treated with domestic weed-killers without causing damage to the surface.

IF YOU HAVE ANY QUERIES, PLEASE CALL OUR SUPPORT TEAM ON 0 1772 4 4 0 3 4 0